

German Speaking Team Leader

Number of Posts: 1

Contract Type: One year definite, thereafter indefinite

Job description:

Your tasks include:

- Professional and disciplinary leadership of our German team (15 - 20 people)
- Integration of new customer service agents
- Personal and professional development of the employees through regular coaching and team meetings
- Communication of corporate goals and quality standards
- Cross-departmental communication in day-to-day business

Requirements:

- Experience as a team leader in customer service (Service Centre, Call Centre)
- Communication and motivation
- Organisational good planning skills
- Very good PC knowledge including MS Office applications
- Very good English both spoken and written

Training provided

In-house Training

Any assistance with accommodation/relocation

- Flight to Malta will be reimbursed against official flight bill
- We will be happy to help in suggesting possible accommodation options

Any other benefits:

We offer you:

- A motivated team
- The chance to influence and leave your own mark
- A secure full-time job

- Regular team events where together we celebrate our successes, including Summer and Christmas parties
- A modern office, free coffee and tea, biscuits and fresh fruit every morning
- Company Health Insurance
- Tal-Linja Bus card on your arrival
- Breakfast at the office every first Monday of the month

Salary:

EUR24k gross annually. After a full working year increased to Eur25k gross annually.

How will the interviews be held:

Assessment over the phone, if passed, a personal Interview at the office

How to Apply

To apply please send a CV in English to ures.recruitment.jobspplus@gov.mt quoting the vacancy and the vacancy reference number.